



Privacy Policy

Anyone who uses this website will be called “You” in these Rules.

Openstorytellers Ltd. will be called “Openstorytellers” or “We” in these Rules.

Openstorytellers wants to protect any personal information that You give to us.

This statement is made in order to comply with the provisions of the Data Protection Act 1998, and to tell You how Openstorytellers will use any personal information that You give to us.

How we collect information

We get personal information about You when You enquire about our fundraising, campaigns that we run, or other things that we do, or if You register with us to take part in an event or competition, make a donation or give us personal information in any other way.

What information we collect

The types of personal information we might ask for may include Your name, address, gender, email address, telephone number, fax number, credit/debit card or direct debit details.

Why do we collect Your information?

We collect personal information about You so we can inform you of our activities and services, fundraising campaigns, news and opportunities. We also collect personal information so we can continue to develop and improve our activities and services.

How we use Your information

We will use the information that You give to us:

- to send You information, products or services that You have asked for
- to look at how we can make the information, products and services we offer to You better (including this website)
- to contact You about events, fundraising, campaigning and our other work.

Our use of cookies

Cookies are small pieces of information sent to Your computer and stored on Your hard drive. These pieces of information are then used to improve the user experience of the website. Cookies cannot be used to identify You personally.

We use cookies to:

- remember certain information about users so they don't have to repeatedly give the same information
- recognise if users are already logged in to certain areas of the website
- measure how people use our website so we can continually improve how information is provided

You can find out more about cookies and how to delete or control them on the following websites:

- Directgov – [Internet browser cookies – what they are and how to manage them](#)
- AboutCookies.org – [a guide to deleting and controlling cookies](#)

Please note that by deleting or disabling future cookies You may not be able to use certain parts of our site.

Navigating to another site

This Privacy Statement applies to Openstorytellers websites only. The Openstorytellers website has links to other websites owned by other people. Openstorytellers does not pass on any personal information about You to any other website when You link to another website from this one.

If You use a link from the Openstorytellers website to another website You must read their privacy statement to find out they may use any personal information that You may give to them.

How do we protect personal information?

We will make sure that any personal information that You give to us is kept secure, accurate and up to date, and only keep it for as long as it is needed any only for the purposes for which you have agreed we can use it.

Under 18 year olds

If You are 18 or under, please get Your parent/guardian's permission before You give us any personal information about Yourself.

Your consent

By giving us any personal information You are agreeing to our use of that information as it says in this Privacy Statement.

You may withdraw your consent at any time, please contact:

OpenStoryTellers Ltd.

RISE

Whittox Lane

Frome

Somerset

BA11 3BY

Right of access

You have the right to ask for a copy of the information that we have about You, and we may charge a small fee to do this.

Also, if any information that we have about You is wrong, You can ask us to correct it for You.

Changes

If Your personal details change, please help us to keep those details up to date by telling us about any changes.

If You want to see what information we have about You, or need to tell us about any changes to the information that You have given to us, please contact:

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We may change this Privacy Statement at any time. If You use this website after changes are made You will be agreeing to those changes.